

GET TO KNOW OUR PRODUCTS AND SERVICES



TELEVISION

Powered by TiVo® with Google Assistant

Get the Best of Traditional TV, Apps and Advanced Voice Remote

- Easy-to-Use TV Service Powered by TiVo
- Best-in-Class Voice Remote
- Access Your Favorite TV Channels
- Watch in any room or on the go with Network DVR
- Google Assistant at your service
- Access 5,000+ apps on the Google Play Store, including Netflix®, Hulu® & Amazon Prime Video

TELEPHONE

Reliable phone service to keep you connected

- Crystal clear reception
- Unlimited calling
- 29 popular features, including E-911 and Call Waiting



INTERNET SERVICE

With Speeds up to 1 Gig

A fiber modem has been installed in your home, and you are set to have internet services active for a limited time following your closing date.

- Symmetrical Speeds up to 1000 Mbps Download/1000 Mbps Upload
- Fiber-To-The-Home Technology
- Blazing fast WiFi performance

MANAGED WIFI

- Dependable connectivity for all your devices all the time through the use of our pods
- Adaptive WiFi™ sends stronger signals to rooms where WiFi usage is higher
- Parental Controls to restrict certain content and more
- Guest Access with temporary passwords and permissions
- AI Security™ protects with advanced cybersecurity features
- HomePass App for whole-home awareness, whether at home or on the go



Trusted Florida Provider for 40 Years

Blue Stream Fiber has been servicing Florida with amazing Internet, TV and Phone products for 40 years. We constructed an advanced fiber network to deliver an innovative array of products supported by an outstanding customer service team.

Exceptional, Localized Customer Care

With call centers in Coral Springs, Indiantown, and Port St. Lucie, and a team dedicated to same day or next day in-home support, we have the resources to quickly respond. When you need us, our technical support team members are ready to assist you 24 x 7 / 365 days a year.



Contact Blue Stream Fiber

For more information on the HOA included services or to schedule your installation, please call **239-306-6004** or visit Bluestreamfiber.com/oakcreek

Del Webb Oak Creek

SERVICE GUIDE



HOME

WHERE WiFi

CONNECTS

AUTOMATICALLY

239-306-6004

[www.bluestreamfiber.com/
oakcreek](http://www.bluestreamfiber.com/oakcreek)





HOA included TV and Internet Services

TV SERVICE

- Digital Core IPTV Service with 100 Hours of Cloud DVR
- 1 Set-Top Box
- 1 Voice Remote

INTERNET SERVICE

- Up to 400 Mbps Download
- Up to 400 Mbps Upload
- ONT (Fiber Modem)
- Managed WiFi
- No Data Overage Charges*

*Subject to acceptable use policy

You've Got Optional Services

TV PREMIUM OPTIONS

Digital Plus	\$21.95
Sports Plus	\$11.95
HBO	\$15.00
Cinemax.....	\$10.00
Showtime.....	\$10.99
Starz	\$14.95
Encore	\$6.95
Blue Latino	\$11.95
RTN (Russian TV Network).....	\$14.95

DVR RECORDING HOURS

DVR 300 Hours.....	\$5.00
DVR 500 Hours.....	\$10.00

PHONE SERVICE

\$19.95

HOME PROTECTION PLAN

\$4.95

EQUIPMENT

Additional Set-Top Box	\$9.99
Additional WiFi Pods	\$5.00/mo.

Your home is WiFi READY

WiFi is live in your home from day 1. Internet services will remain active for a limited time following your closing date. To ensure you continue receiving internet services from Blue Stream Fiber, simply call 239-306-6004 to set up your account.

At that time, you will be able to schedule your included HOA video services and add any additional upgrade options.

For more information, visit bluestreamfiber.com/oakcreek.



Frequently Asked Questions

What does live WiFi in my home mean?

Prior to move in, a fiber modem was installed in your home so that you can access Blue Stream Fiber Internet for a limited time. To ensure your internet service stays active and to sign-up for additional services, you will need to schedule an installation appointment by calling the dedicated Del Webb Oak Creek phone number at 239-306-6004.

I am a seasonal customer. Do you have seasonal rates to put my optional services on suspension at a reduced rate?

We do offer seasonal service rates. Please call 239-306-6004 for details about this service and your available options.

How long will the installation of my Blue Stream Fiber services take to complete?

On average, the installation will take anywhere from 3-4 hours per home to complete.

What will you be doing during my install?

Our technicians will install your HOA included services and any additional services you requested. This will include the set-up of your wireless devices as well as the programming of your remote controls. Moreover, we will provide an in-home training experience on how to use your new equipment and services.

Can I add other services from Blue Stream Fiber?

Yes, you can add additional services at any time by calling 239-306-6004. Charges will be billed directly from Blue Stream Fiber to the customer for any additional services outside your HOA included services.